

since january 2019

USER EXPERIENCE DESIGNER

at **Feeld**, an inclusive dating app for singles and couples · remote

I help build an understanding of our community's needs and experience, influence priorities in our roadmap, conceptualise new features to solve problems (product specs, wireframes, prototypes, UI designs, and validation strategy), and align closely with the engineering and product teams to bring those features to life.

june 2017 — may 2019

SENIOR ACCESSIBILITY & USABILITY CONSULTANT

at **AbilityNet**, a charity championing accessible technology · London, England

I helped our clients make their digital products more accessible to people with disabilities and achieve WCAG conformance by providing audits, technical recommendations, design reviews, training, and diverse user testing. Within the team, I mentored other consultants, became a central point of contact for technical questions, and initiated a culture of knowledge sharing and documentation now widely used.

january 2013 — feb 2014

BACKEND DEVELOPER

at **mtc. media**, a web agency · part-time · Dundee, Scotland

I developed and maintained backend code for our clients, in applications like e-commerce, content management systems, and custom integrations and features. I also helped improve our codebase and core product quality.

etc. **Teaching assistant** at Queen Mary University of London (2016–17), **research assistant** at the universities of Aberdeen (2015) and Dundee (2014), six **internships** (2008–16), **freelance designer** and full-stack developer (2014–16)

education

MSc Media and Arts Technology, Queen Mary University of London (2016) · with distinction

BSc (Hons) Digital Interaction Design, University of Dundee (2015) · with first class honours

Professional Baccalaureate in Graphic Design, Lycée Gutenberg (2011)

skills

Experienced with prototyping, wireframing, user testing, usability engineering, design systems, documentation, digital accessibility, metrics and validation, microinteractions, typesetting

Some experience with development (primarily JavaScript, HTML/CSS and Python), UI design, UX copywriting, physical prototyping, Jobs To Be Done framework, automation, QA testing, customer support, workshop leading